



Case study

Baxi Ecogen - Shrewsbury installation

John Redmond, a British Gas installation engineer, is taking part in a national programme of field trials that Baxi is running on its new domestic micro-CHP unit in conjunction with British Gas. He lives with his wife Jayne and three teenage children near Shrewsbury, Shropshire, in a 10 year old four-bedroom detached house.

John has replaced his old standard efficiency boiler with a Baxi Ecogen micro-CHP appliance. "It's a fair bit of kit," he says, "and I'm very impressed with it.

"The whole installation process has been carefully planned and is very well organised. The DVD and installation manual are very good – installation is exactly as shown on the DVD.

"I like the wall plate that the unit is attached to. It has to be level, but then it is straightforward to fix the boiler to it. The screwdriver bits that are included are a really good idea because the unit has special screws. And the telescopic flue is very easy and there's no issue at all with plumbing.

"It's important to get the programming right to get the best out of the machine, but our house has never been so hot! I didn't used to believe customers when they told me how much warmer their homes were since they got a new boiler, but now I'm experiencing it for myself," he adds.

Jayne continues: "One evening we realised we were running two computers, two televisions, the dishwasher and fridge in the kitchen, a fridge freezer and chest freezer in the garage and had all the lights on – and the electricity meter wasn't moving.

"I have plans for the money we are saving: our son is going to New Zealand for a year, so we'll be able to help him out more than we planned," she concludes.



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